

Subject:	PERFORMANCE REPORT – QUARTER 4, 2017/18
Meeting and Date:	Cabinet – 14 May 2018 Scrutiny (Policy and Performance) Committee – 15 May 2018
Report of:	David Randall, Director of Governance
Portfolio Holder:	Councillor Mike Conolly, Portfolio Holder for Corporate Resources and Performance
Decision Type:	Non-Key Decision
Classification:	Unrestricted
Purpose of the report:	To monitor performance against key objectives.
Recommendation:	The Council's Performance Report and Actions for the 4th Quarter 2017/18 be noted.

1. Summary

The Council's Performance Report for the 4th Quarter 2017/18 reports on performance against key performance targets throughout the Council, East Kent Shared Services and East Kent Housing during the fourth quarter. It incorporates comments from each Director on performance within their directorate plus any key initiatives and concerns they may have.

2. Introduction and Background

- 2.1 Monitoring of performance against key targets is key to the achievement of the Council's aims and objectives. The Performance Report provides a summary of the Council's key performance figures for the 12 months to 31 March 2018..
- 2.2 The Performance Report contains information relating to the performance of the Council against key corporate indicators and considers the performance of a range of indicators against previous year's performance.
- 2.3 The Performance Report identifies areas where performance is on track throughout the fourth quarter of 2017/18, whilst recognising the need for further improvements in some areas. Each Director provides additional commentary focussing on areas of high or low performance.
- 2.4 Homelessness remains under pressure and the number of households currently staying in temporary accommodation at the year end is high at 89. However, since quarter two, there has been a slight reduction each quarter and the year end figure is an improvement on the previous year's outturn which was 97. The Housing allocations team has been strengthened to provide additional resource to work to avoid homelessness where possible and work is underway to increase the stock of properties within the HRA, particularly those that can be used to provide interim accommodation for homeless people.

2.5 There has been a sharp rise in the number of fixed penalty notices issued and prosecutions undertaken as the combined environmental crime service utilising both private contractors and DDC staff continues.

2.6 A section is included to show performance within the Shared Services against key indicators. A more comprehensive set of indicators for EK Services, including Civica, and East Kent Housing are monitored through the monitoring structures established by the Agreements under which those services are delivered, with any areas of significant concern being capable of escalation into this quarterly monitoring report, if required.

3. **Identification of Options**

3.1 Not applicable.

4. **Resource Implications**

4.1 None.

5. **Corporate Implications**

5.1 Comment from the Section 151 Officer: The Director of Finance, Housing and Community has been consulted in the preparation of this report and has no additional comments to add (HL)

5.2 Comment from the Solicitor to the Council: The Solicitor to the Council has been consulted in the preparation of this report and has no further comments to make.

5.3 Comment from the Equalities Officer: This report does not specifically highlight any equality implications, however in discharging their duties members are required to comply with the public sector equality duty as set out in section 149 of the Equality Act 2010 <http://www.legislation.gov.uk/ukpga/2010/15> ‘

6. **Appendices**

Appendix 1 – Q4 Performance Report

7. **Background Papers**

None.

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